What is Decisiv?
Decisiv is a cloud-based service relationship management (SRM) software that helps businesses manage fleet services and repairs.

How Does the Teletrac and Decisiv Integration Work?
The Teletrac/Decisiv integration operates across Teletrac’s XML framework. Teletrac’s vehicle diagnostics data supplements Decisiv’s SRM information, providing major engine statistics and fault codes, ultimately assisting businesses in planning vehicle services. The information gleaned from this integration prevents vehicle depreciation, identifies the potential for breakdowns, and reduces the risk of catastrophic events.

Which Teletrac Features Integrate with Decisiv?
Teletrac features that integrate with Decisiv include:

- Vehicle ID – Allows managers to enter multiple fields of vehicle information, such as vehicle name, year, make, model, color, VIN, driver, and mapping icon.

- Vehicle Diagnostics – Displays engine performance data, such as major statistics and fault codes. This information is collected via a standard J-Bus or OBD-II connection.

- Maintenance Portal – Helps managers plan maintenance work and review past services – everything from a tire replacement to an oil change.

Integration Benefits:
Decisiv and Teletrac’s data partnership allows managers to keep their vehicles in top condition, proactively scheduling vehicle maintenance and service. Users can view vehicle diagnostic reports that highlight potential issues before they escalate. The integrated software alerts users when maintenance is due and indicates the parts needed so managers can notify the service center, dramatically reducing wait time. During the service, users can monitor all repair activities and view the projected cost. The software automates processes that take place before, during, and after the service, thereby eliminating manual paperwork, reducing error, and expediting service management.

Minimum Integration Requirements
- Fleet Director 9
- XML Gateway

Integration Level:
This integration actively operates via Teletrac’s XML Gateway.

For more information, visit www.teletrac.com/decisiv or call 1.800.TELETRAC